



## DMV LAW ENFORCEMENT DIVISION CITIZEN COMPLAINT, COMMENT, OR COMPLIMENT

**Purpose:** Use this form to submit complaints, comments, or compliments regarding the conduct of law-enforcement officers or non-sworn **employees of the Virginia Department of Motor Vehicles Law Enforcement Division.**

**Instructions:** To submit completed form: (1) Print and mail to Joseph Hill, Chief Law Enforcement Officer, at the above address; (2) save electronically and email to Joseph.Hill@dmv.virginia.gov; or (3) fax printed form, Attention: Chief Joseph Hill, to (804) 367-2296. If you have questions or would like to submit your complaint by telephone, please submit your name, contact information, and a brief explanation by email to Chief Hill and he will contact you.

**NOTE:** DMV LED will investigate all allegations of employee misconduct and respond to inquiries. However, in accordance with employee privacy laws, DMV LED will not release information regarding the disposition or actions taken as a result of citizen complaints.

CITIZEN INFORMATION			
NAME (first, middle, last)			
STREET ADDRESS	CITY/TOWN	STATE	ZIP CODE
MAY A DMV LAW ENFORCEMENT AGENT CONTACT YOU? <input type="checkbox"/> YES <input type="checkbox"/> NO (Checking no may impede a successful investigation of your complaint.)			
IF YES, HOW DO YOU WANT TO BE CONTACTED? <input type="checkbox"/> PHONE <input type="checkbox"/> EMAIL <input type="checkbox"/> EITHER			
PRIMARY TELEPHONE NUMBER	ALTERNATE TELEPHONE NUMBER	EMAIL ADDRESS	

COMPLAINT / COMMENT / COMPLIMENT INFORMATION
NAME OR DESCRIPTION OF LED EMPLOYEE(S) ABOUT WHOM COMPLAINT, COMMENT, OR COMPLIMENT IS BEING MADE
DATE AND TIME OF INCIDENT/EVENT
LOCATION OF INCIDENT/EVENT (provide as much information as possible)
DESCRIPTION OF COMPLAINT, COMMENT, OR COMPLIMENT (if you are completing this by hand and need more space, use additional sheets as needed)
WITNESS(ES) (provide name and contact information if available)

**ADDITIONAL INFORMATION**

ANY ADDITIONAL INFORMATION YOU WISH TO PROVIDE